



Corrigendum - II

RFP Ref No: IT/SYSTEM
INTEGRATOR/2862/2020

A. Volume I of the RFP

1. Section 1 - Introduction, Clause IV is modified as follows:

IV. An Earnest Money Deposit (EMD) in the form of a Demand Draft **or irrevocable bank guarantee**, from a scheduled Indian Bank in favour of "Tamil Nadu Industrial Guidance and Export Promotion Bureau", payable at Chennai, for the sum of Rupees Fifteen lakhs only (Rs 15,00,000) will be required to be submitted by each Applicant along with the pre-qualification proposal.

2. Section 2, Schedule of Bid Process, SI No.6, 8 and 10 is modified as follows:

SI. No.	Information	Details
6.	Earnest Money Deposit (EMD)	An EMD amount of INR 15,00,000 (Rupees Fifteen lakhs only) may be paid by way of DD drawn or irrevocable bank guarantee in favour of "Tamil Nadu Industrial Guidance and Export Promotion Bureau", payable at Chennai, and the instrument should be submitted in the pre-qualification proposal.
8.	Due date, time and place for submission of tender	Sealed tender may be submitted not later than 14-05-2020 @ 3 PM at the address mentioned in SI. No.1
10.	Date, time and place of opening of Pre-Qualification Proposal	Pre-Qualification proposal will be opened on 15-05-2020 @ 3.00 PM at the address mentioned in SI. No. 1.

3. Section 5- Instruction to the bidders, Clause 5.4.3 Earnest money Deposit (EMD), SI No. a, b and c is modified as follows:

- a) An Earnest Money Deposit (EMD) in the form of a Demand Draft **or irrevocable bank guarantee**, from a scheduled Indian Bank in favour of "Tamil Nadu Industrial

Guidance and Export Promotion Bureau”, payable at Chennai, for the sum of Rupees Fifteen Lakhs only (Rs. 15,00,000 only) will be required to be submitted by each Applicant along with the pre-qualification proposal.

- b)** Bidders shall submit, along with their Bids, EMD as mentioned in Section 2 of Volume I in the form of a Demand Draft **or irrevocable bank guarantee** as specified in the schedule of bid process. **The Bank Guarantee shall be in the format given in Annexure V of this corrigendum.**
- c) EMD of all unsuccessful bidders would be refunded by Guidance **within one month after finalization of contract with the successful bidder.** The EMD, for the amount mentioned above, of successful bidder would be returned upon submission of Performance Bank Guarantee as per the format provided in Annexure IV: Form 1.

4. Section 6: Criteria for Evaluation, Clause 6.1 Pre-Qualification Criteria, S.No. 2 and 5 is modified as follows:

Sl.No.	Qualification Criteria	Documents/Information to be provided in the submitted proposal
2.	<p>Bidder should be in the business as IT System Integrator for more than 5 years as of 31st January 2020. SI Services should include “Application Development” along with any 3 of the following services through a single project with the same client:</p> <ol style="list-style-type: none"> 1. Application Support and Maintenance 2. Installation and Commissioning of IT Compute Infrastructure (Data Centre Infrastructure) 3. Maintenance of IT Compute Infrastructure (Data Centre Infrastructure) 4. Help Desk Services 5. Training & Capacity Building 	<ul style="list-style-type: none"> • Duly updated PQ Form 2(a) and 2(b) of Annexure I: Pre-Qualification Proposal Templates • Memorandum & Articles of Association highlighting the IT system Integration services <p>One project with IT SI experience with work order dated before 31st January 2015 confirming year and area of activity, and client certificate for completion of work.</p>

5	<p>Bidder should have IT System Integrator turnkey project experience in India to any City/State/Central Government/PSU with a minimum project value of INR 30 Crores and the scope covering at least SI No. 1, 2 and 3 below:</p> <ol style="list-style-type: none"> 1. Application Development 2. Application Support and Maintenance 3. Installation and Commissioning of IT Compute Infrastructure (Data Centre Infrastructure) 4. Maintenance of IT Compute Infrastructure (Data Centre Infrastructure) 5. Help Desk Services 6. Training & Capacity Building <p>The project should have been successfully implemented after 1 January 2013.</p>	<ul style="list-style-type: none"> • Duly updated PQ Form 4 of Annexure I: Pre-Qualification Proposal Templates • One project with IT SI Turnkey project with Work order dated after 1 January 2013. • Client certificate stating the successful Completion of entire scope of the project. <p><i>Note: Work order and client certificate for completion of work should clearly articulate at least items mentioned in SI No.1, 2 and 3 in this criterion, otherwise such projects will not be considered.</i></p> <p><i>In case of PPP projects, the bidder should furnish the necessary supporting documents (Work Orders and Client Certificates for completion of work and other documents such as auditor certificate) to enable the evaluation committee to ascertain the project value. Else, such projects shall not be considered for evaluation.</i></p>
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5. Section 6, Clause 6.2: Technical Qualification Criteria, is modified as follows:

1. Technical proposal of the bidders will be opened and evaluated who meets all the prequalification criteria.
2. The evaluation committee will evaluate the Technical Proposals on the basis of the technical evaluation criterion as provided below

Sl. No	Criteria	Max Criteria/ Sub Criteria Marks
1	Organizational Capability	25
2	Past Experience of the responding firm	35
3	Approach and proposed methodology	20
4	Adequacy and Quality of Resources proposed for Deployment	20
	Total Points	100

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
1	Organizational Capability			25	
A	Turnover of the firm	Bidder Average Annual Turnover generated from IT System Integration (SI) services during the last three (3) audited Financial Years (FY 18-19, FY 17-18, FY 16-17)	<p>The marks would be provided based on the following :</p> <ul style="list-style-type: none"> a. 50+ cr – 100 cr – 1 mark b. 100+ cr – 150 cr – 2 marks c. 150+ cr – 200 cr - 3 marks d. 200+ cr – 250 cr - 4 marks e. 250+ cr – 300 cr - 5 marks f. 300+ cr – 350 cr - 6 marks g. 350+ cr – 400 cr - 7 marks h. 400+ cr – 450 cr - 8 marks i. 450+ cr – 500 cr - 9 marks j. > 500 cr - 10 marks k. Else 0 	10	Certificate from Statutory Auditor / CA ascertaining Turnover from IT System Integration (SI) services in the last 3 financial years
B	Net-worth	Firm's Net-worth in the last Audited FY	<p>The marks would be provided based on the following :</p> <ul style="list-style-type: none"> a. 5+ cr – 15 cr – 1 mark 	07	Certificate from the Statutory Auditor / CA ascertaining Net worth for the last

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
			b. 15+ cr – 25 cr – 2 marks c. 25+ cr – 35 cr – 3 marks d. 35+ cr – 45 cr – 4 marks e. 45+ cr – 55 cr - 5 marks f. 55+ cr – 65 cr – 6 marks g. >65 cr – 7 marks h. Else 0		audited Financial Year
C	Professionally Qualified Full Time Employees	Professionally Qualified Full Time Employees in ICT related fields	The marks would be provided based on the following: a. 100+ – 300 employees – 1 mark b. 300+ – 500 employees – 2 marks c. 500+ – 700 employees - 3 marks d. > 700 employees – 4 marks e. Else 0	04	Signed Letter from the HR Dept (with company seal) stating the number of professionally qualified resources on their roles
D	CMMI certification	Valid CMMI certification	The marks would be provided based on the following : a. CMMi V – 4 marks	04	Relevant certificate valid on Tender due date

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
			b. Else 0		
2	Past Experience of the responding firm			35	
A	System Integration projects	<p>IT System Integrator turnkey project experience in India to any City/State/Central Government/PSU with a minimum project value of INR 30 Crores and the scope covering at least Sl No. 1, 2 and 3 below:</p> <ol style="list-style-type: none"> 1. Application Development 2. Application Support and Maintenance 3. Installation and Commissioning of IT Compute Infrastructure (Data Centre Infrastructure) 4. Maintenance of IT Compute Infrastructure (Data Centre Infrastructure) 5. Help Desk Services 6. Training & Capacity Building 	<p>The marks would be provided based on the following:</p> <ol style="list-style-type: none"> a. 1 Project – 2 marks b. 2 Projects – 4 marks c. 3 Projects – 6 marks d. 4 Projects – 8 marks e. 5 projects – 10 marks f. 6 projects – 12 marks g. Else 0 	12	Tech Forms 5 and 9, supported by documentary evidence
B	Software Solutions	Prior Project Experience in implementing Software Development Projects with	The marks would be provided based on the following :	12	Tech Forms 6 and 9, supported by documentary

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
		<p>value more than INR 2 Crore for software development and management component for any Government / Public Sector Client. Such projects should have at least TWO of the following components:</p> <ol style="list-style-type: none"> 1. Portal development 2. Web based Application Services 3. Electronic Forms 	<ol style="list-style-type: none"> a. 1 Project – 2 marks b. 2 Projects – 4 marks c. 3Projects – 6 marks d. 4 Projects – 8 marks e. 5 projects – 10 marks f. 6 Projects – 12 marks g. Else 0 		evidence
C	Operations & Maintenance Services	<p>Prior Project Experience in providing Operations & Maintenance Services for application/ IT Compute Infrastructure services of value more than INR 3 Crores for any Government / Public Sector Client.</p>	<p>The marks would be provided based on the following :</p> <ol style="list-style-type: none"> a. 1 Project – 2 marks b. 2 Projects – 4 marks c. 3 Projects – 6 marks d. Else 0 	06	Tech Forms 7 and 9, supported by documentary evidence

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
D	EoDB Domain Experience	Prior domain experience in designing and implementing single window system with respect to EoDB for any PSU/ Central/ State Government in India	The Evaluation will be based on Number of Projects. a. 1 Project – 1 mark b. 2 Projects – 2 marks c. 3 Projects – 3 marks d. 4 Projects – 4 marks e. >4 projects – 5 marks f. Else 0	5	Tech Forms 8 and 9, supported by documentary evidence
<p>Note :</p> <ul style="list-style-type: none"> For all projects cited for the above mentioned criteria the bidder must ensure to comprehensively establish the scope, project value & project break-up, supported by work order (dated after 1 January 2013) and client certificate for completion of work. In case of PPP projects, the bidder should furnish the necessary supporting documents (Work Orders and Certificate from the client for completion of work, and other documents such as auditor certificate) to enable the evaluation committee to ascertain the project value lest such projects shall not be considered for evaluation. 					
3	Proposed Approach & Methodology*			20	
A	Requirement understanding	The overall requirement understanding to be looked into	Project Understanding, Demonstration of understanding of the Department's requirements.	20	Tech Form 10 Detailed in Approach & Methodology
B	Solution Envisaged & Technical Architectural	The Solution Envisaged & Technical Architectural Soundness to be looked into	Solution Envisaged: Will be evaluated based on the below criteria:		Tech Form 10 Detailed in Approach &

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
	Soundness		<ul style="list-style-type: none"> • Solution fitment Mapping • Unique Selling Proposition <p>Architecture Soundness Will be evaluated based on the below criteria:</p> <ul style="list-style-type: none"> • Redundancy • High Availability • Interoperability/Integration capability • AI / Machine Learning based Solution • Standard Operating Procedures • Dashboard Data Analytics • Scalability • Network Connectivity • Ease of Operations 		Methodology
C	Project Risks & Mitigation	Identification of Project Risks & Mitigation	Implementation plan (with Gantt week-wise Resource Loading)		Tech Form 10 Detailed in Approach & Methodology
D	Detailed Project Plan with Project work	The description and quality of the work plan to be looked	Evaluation will be based on the detailed Project Plan including		Tech Form 11

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
	break down structure	into.	day wise, week wise activities with Work Breakdown Structures, Project estimates, milestones etc. Also, evaluation will be based on the bidder's plan to achieve the implementation in less than the implementation time-frame as per the specified timelines in this RFP.		Proposed Work Plan
E	Live Prototype Demonstration and Value added features	The live prototype demonstration and value added feature proposition to be looked into.	<p>Each of the following components of the solution demonstrated by the bidder will be evaluated:</p> <ul style="list-style-type: none"> • Use of emerging technologies such as AI for MIS and predictive analysis • Interoperability with different OS and Database in the earlier and current versions • Ease of use for the workflow engine 		Tech Form 10 Detailed in Approach & Methodology in the proposal, and during technical proposal presentation
4	Project Team (Compliance with respect to the section 3.4.4.12 of RFP Vol II)			20	

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
A	Project Manager	1. Qualification 2. Relevant years of Experience 3. Certification 4. Tamil Proficiency (Speaking) 5. Similar Domain (EoDB /SWP) 6. Should be a full time employee of the bidder	Compliance to 1. Qualification - 1 mark 2. Relevant years of Experience – 2 marks 3. Certification – 1 mark 4. Tamil Proficiency (Speaking) – 1 mark 5. Similar Domain (EoDB /SWP)- 1 Mark	6	Tech Forms 12, 13 & 14
B	Technical Expert (Solution Architect)	Compliance to 1. Qualification 2. Relevant years of Experience 3. Certification 4. Tamil Proficiency (Speaking) 5. Similar Domain (EoDB /SWP)	Compliance to 1. Qualification - 1 mark 2. Relevant years of Experience – 1 mark 3. Certification – 1 mark 4. Tamil Proficiency (Speaking) – 1 mark 5. Similar Domain (EoDB /SWP) – 1 Mark	5	Tech Forms 12, 13 & 14

Sl. No	Criteria/Sub Criteria	Description	Point System	Marks	Form to be used / Documents to be attached
C	Capacity Building Expert	Compliance to 1. Qualification 2. Relevant years of Experience 3. Tamil Proficiency (Speaking)	Compliance to 1. Qualification - 1 mark 2. Relevant years of Experience – 1 mark 3. Tamil Proficiency (Speaking) – 1 mark	3	Tech Forms 12, 13 & 14
D	Database Administrator	Compliance to 1. Qualification 2. Relevant years of Experience 3. Certification	Compliance to 1. Qualification - 1 mark 2. Relevant years of Experience – 1 mark 3. Certification – 1 mark	3	Tech Forms 12, 13 & 14
E	System Administrator	Compliance to 1. Qualification 2. Relevant years of Experience 3. Certification	Compliance to 1. Qualification - 1 mark 2. Relevant years of Experience – 1 mark 3. Certification – 1 mark	3	Tech Forms 12, 13 & 14
	Total Points			100	

***Note:**

The bidder shall be requested to present before the Technical Committee /Tender Accepting Authority on the “Proposed Solution”, “Approach & Methodology” and Live Prototype Demonstration. Marks will be assigned for the “**Proposed Approach &**

Methodology” based on the technical proposal submitted by the bidder and their technical presentation.

6. Section- 7, clause 7.5 Performance Guarantee is modified as follows:

- I. Guidance will require the selected bidder to provide a Performance Bank Guarantee from a Nationalized Bank in India, within <15> days from the Notification of award, for a value equivalent to **5%** of the total contract value. The Performance Guarantee should be valid till end of Contract period. The Performance Guarantee shall be kept valid till completion of the project and Warranty period. The Performance Guarantee shall contain a claim period of three months from the last date of validity. The selected bidder shall be responsible for extending the validity date and claim period of the Performance Guarantee as and when it is due on account of non-completion of the project and Warranty period. In case the selected bidder fails to submit performance guarantee within the time stipulated, the Guidance at its discretion may cancel the order placed on the selected bidder without giving any notice. Guidance shall invoke the performance guarantee in case the selected Vendor fails to discharge their contractual obligations during the period or Guidance incurs any loss due to Vendor's negligence in carrying out the project implementation as per the agreed terms & conditions. **In case of an extension of the Contract beyond the initial Contract period, then the Performance Bank Guarantee shall be submitted for 5% of the value of the Contract extension period.**

7. Section- 7, clause 7.6 (I) Signing of Contract is modified as follows:

After the notification of award to the successful bidder, Guidance will issue the Letter of Acceptance (LoA). On receipt of the Performance Bank Guarantee, **copy of bidder's memorandum and articles of association, and its board authorization to sign the agreement**, a Contract agreement shall be signed between the successful bidder and Guidance, incorporating all clauses, pre-bid clarifications and the proposal of the bidder.

8. Section 8- Annexures, Clause 8.1 Annexure I: PRE-QUALIFICATION PROPOSAL TEMPLATES, the content for the PQ Form 4 is modified as follows:

- PQ Form 4: Experience in System Integration Business (PQ-4)

9. Section 8- Annexures, Clause 8.1.1 PQ Form 1: Pre-Qualification Compliance
S.No. 1, 2, 3 and 6 is modified as follows:

Sl. No	Qualification Criteria	Documents/Information to be provided in the submitted proposal	Compliance (Yes/No)	Reference in the proposal
1.	The bidder should have submitted an EMD of Rs. 15,00,000/- (Rupees Fifteen Lakhs only) in the form of DD or irrevocable bank guarantee.	The EMD to be given in the form of DD or irrevocable bank guarantee and to be placed in Pre-Qualification proposal		
2.	Bidder should be a Company or Limited Liability Partnership (LLP) registered under the Companies Act, 1956 or 2013 or LLP Act 2008 and should be Registered with the Tax Authorities	The Bidder's name should exactly match with the following: <ul style="list-style-type: none"> • Certificate of Incorporation and Name change certificate (if any). • GST Registration Certificate. 		
3.	Bidder should be in the business as IT System Integrator for more than 5 years as of 31 st January 2020. SI Services should include "Application Development" along with any 3 of the following services	<ul style="list-style-type: none"> • Duly updated PQ Form 2(a) and 2(b) of Annexure I: Pre-Qualification Proposal Templates • Memorandum & Articles of Association highlighting the IT system Integration services 		

Sl. No	Qualification Criteria	Documents/Information to be provided in the submitted proposal	Compliance (Yes/No)	Reference in the proposal
	<p>through a single project with the same client:</p> <ol style="list-style-type: none"> 1. Application Support and Maintenance 2. Installation and Commissioning of IT Compute Infrastructure (Data Centre Infrastructure) 3. Maintenance of IT Compute Infrastructure (Data Centre Infrastructure) 4. Help Desk Services 5. Training & Capacity Building 	<ul style="list-style-type: none"> • One project with IT SI experience with work order dated before 31st January 2015 confirming year and Area of activity, and client certificate for completion of work. 		
6.	<p>Bidder should have IT System Integrator turnkey project experience in India to any City/State/Central Government/PSU with a minimum project value of INR 30 Crores and the scope covering</p>	<ul style="list-style-type: none"> • Duly updated PQ Form 4 of Annexure I: Pre-Qualification Proposal Templates • One project with IT SI Turnkey project with Work order dated after 1 January 2013. 		

Sl. No	Qualification Criteria	Documents/Information to be provided in the submitted proposal	Compliance (Yes/No)	Reference in the proposal
	<p>at least SI No. 1, 2 and 3 below:</p> <ol style="list-style-type: none"> 1. Application Development 2. Application Support and Maintenance 3. Installation and Commissioning of IT Compute Infrastructure (Data Centre Infrastructure) 4. Maintenance of IT Compute Infrastructure (Data Centre Infrastructure) 5. Help Desk Services 6. Training & Capacity Building <p>The project should have been successfully implemented after 1 January 2013.</p>	<ul style="list-style-type: none"> • Client certificate stating the successful Completion of entire scope of the project <p><i>Note: Work order and client certificate for completion of work should clearly articulate at least items mentioned in SI No. 1, 2 and 3 in this criterion, otherwise such projects will not be considered.</i></p> <ul style="list-style-type: none"> • <i>In case of PPP projects, the bidder should furnish the necessary supporting documents (Work Orders and Client Certificates for completion of work or other documents such as auditor certificate) to enable the evaluation committee to ascertain the project value. Else, such projects shall not be considered for evaluation.</i> 		

10. Section 8- Annexures, Clause 8.1.2 PQ Form 2: Information about the bidder (PQ-2), b) Format for project with IT SI experience, table heading and 'Note' is modified as follows:

S. No.	Description	Criteria	Details	Compliance to criteria (Yes / No)	Page No. reference in the proposal	Page No. reference in the respective work order and Client Certificate for completion of work
1	Name of the project					
2	Name of the client					
3	Work Order Date	Dated on or before 31st January 2015				
4	Date of Completion	Mandatory				
5	Compliance to the scope	Scope of services*				
a	Application Development	Mandatory scope				
b	Application Support and Maintenance	Conditional scope				
c	Installation and Commissioning of IT Compute Infrastructure (Data Centre Infrastructure)	Conditional scope				
d	Maintenance of IT Compute Infrastructure (Data Centre	Conditional scope				

S. No.	Description	Criteria	Details	Compliance to criteria (Yes / No)	Page No. reference in the proposal	Page No. reference in the respective work order and Client Certificate for completion of work
	Infrastructure)					
e	Help Desk Services	Conditional scope				
f	Training & Capacity Building	Conditional scope				

*Note:

- The scope of services should be clearly highlighted in the work order **and client certificate for completion of work** along with the corresponding reference page numbers. Application Development is a mandatory scope and the project should meet any 3 of the 5 conditional scope provided.
- Conditional scope means the scope required for meeting the eligibility criteria through compliance to the required number of scope options.

11. Section 8- Annexures, Clause 8.1.3 PQ Form 3: Financial Capability (PQ-3) is modified as follows:

S. No.	Year	Turnover from IT System Integration Business	Page No. reference to the supporting document
1	2018-19		
2	2017-18		
3	2016-17		

Note:

The turnover from IT System Integration Business should be clearly established by the supporting documents viz. Statutory Auditor certificate OR CA ascertaining Turnover from IT System Integration (SI) services for the last 3 years for the Bidder.

12. Section 8- Annexures, clause 8.1.4 PQ Form 4: Experience in System Integration Business (PQ-4) is modified as follows:

S. No.	Description	Criteria	Details	Compliance (Yes / No)	Page No. reference in the proposal	Page No. reference in the respective work order and Client Certificate for completion of work
1	Name of the project					
2	Name of the client					
3	Type of Client	System Integrator turnkey project experience in India to any City/State/Central Government/PSU				
4	Work Order Date	Dated after 1 January 2013				
5	Date of Completion / Implementation	The project should have been successfully implemented after 1 January 2013.				
6	Value of the project	More than INR 30 Crores				
7	Project Location	India				
8	Compliance to the scope	Scope of services*				
a	Application	Mandatory				

	<i>Development</i>	scope				
<i>b</i>	<i>Application Support and Maintenance</i>	Mandatory scope				
<i>c</i>	<i>Installation and Commissioning of IT Compute Infrastructure (Data Centre Infrastructure)</i>	Mandatory scope				
<i>d</i>	<i>Maintenance of IT Compute Infrastructure (Data Centre Infrastructure)</i>	Conditional scope				
<i>e</i>	<i>Help Services Desk</i>	Conditional scope				
<i>f</i>	<i>Training Capacity Building &</i>	Conditional scope				

*Note:

- The scope of services should be clearly highlighted in the work order **and client certificate for completion of work** along with the corresponding reference page numbers. The project should meet **at least the three mandatory** scope requirements provided.
- Conditional scope means the scope required for meeting the eligibility criteria through compliance to the required number of scope options.

13. Section 8- Annexures, clause 8.2.3 Tech Form 3: Compliance Sheet for Technical Proposal, SI No. 4, is modified as follows:

Sl. No.	Specific Requirements	Documents Required	Compliance (Yes/No)	Reference & Page Number	Self-assessment marking
4.	Proposed Approach & Methodology				
<i>a)</i>	<i>Requirement understanding</i>	<i>Tech Form 10 Detailed in Approach & Methodology</i>			

b)	<i>Solution Envisaged & Technical Architectural Soundness</i>	<i>Tech Form 10 Detailed in Approach & Methodology</i>			
c)	<i>Project Risks & Mitigation</i>	<i>Tech Form 10 Detailed in Approach & Methodology</i>			
d)	<i>Detailed Project Plan with Project work break down structure</i>	<i>Tech Form 11 Proposed work plan</i>			
e)	<i>Live Prototype Demonstration</i>	<i>Detailed in Approach & Methodology and Live Demonstration</i>			

14. Section 8- Annexures , clause 8.2.5 Tech Form 5: Citation Format for SI Project Experience is modified as follows:

Project No. <Sequence>

S. No	Description	Criteria	Details	Compliance (Yes / No)	Page No. reference in the proposal	Page No. reference in the respective work order and Client Certificate for completion of work
1	<i>Name of the project</i>					
2	<i>Name of the client</i>					
3	<i>Type of client</i>	Government Department/PSUs /Boards/ Local Bodies/Undertakings				

4	Work Order Date	Dated after 1 January 2013				
5	Date of Completion / Implementation	The project should have been successfully implemented after 1 January 2013.				
6	Value of the project	More than INR 30 Crores				
7	Project Location	India				
8	Compliance to the scope	Scope of services*				
a	Application Development	Mandatory Scope				
b	Application Support and Maintenance	Mandatory Scope				
c	Installation and Commissioning of IT Compute Infrastructure (Data Centre Infrastructure)	Mandatory Scope				
d	Maintenance of IT Compute Infrastructure (Data	Conditional Scope				

	Centre Infrastructure)					
e	Help Desk Services	Conditional Scope				
f	Training & Capacity Building	Conditional Scope				

15. Section 8- Annexures , Clause 8.2.6 Tech Form 6: Citation Format for Software Solutions Project Experience is modified as follows:

Project No. <Sequence>

S. No.	Description	Criteria	Details	Compliance (Yes / No)	Page No. reference in the proposal	Page No. reference in the respective work order and Client Certificate for completion of work
1	<i>Name of the project</i>					
2	<i>Name of the client</i>					
3	<i>Type of client</i>	Government Department/PSUs/Boards/ Local Bodies/Undertakings				
4	<i>Work Order Date</i>	Dated after 1 January 2013				

5	Date of Completion / Implementation	The project should have been successfully implemented after 1 January 2013.				
6	Value of the project					
7	Value of the software development and management component	More than INR 2 Crores				
8	Project Location	India				
9	Compliance to the scope	Scope of services*				
a	<i>Portal development</i>	Conditional scope				
b	<i>Web based application services</i>	Conditional scope				
c	<i>Electronic forms</i>	Conditional scope				

*Note

- The scope of software services should be clearly highlighted in the work order **and** client certificate **for completion of work** along with the corresponding reference page numbers. The project should meet any 2 of the 3 scope requirements provided.
- Conditional scope means the scope required for meeting the eligibility criteria through compliance to the required number of scope options.

16. Section 8- Annexures, clause 8.2.7 Tech Form 7: Citation Format for Operations & Maintenance Services Project Experience is modified as follows:

Project No. <Sequence>

S . N	Description	Criteria	Details	Compliance (Yes /	Page No. referenc	Page No. reference in the
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0				No)	e in the proposal	respective work order and Client Certificate for completion of work
1.	Name of the project					
2.	Name of the client					
3.	Value of the project					
4	Work Order Date	Dated after 1 January 2013				
5	Date of Completion / Implementation	The project should have been successfully implemented after 1 January 2013.				
6	Type of client	Government / Public Sector Client				
7	Value of the component - Operations & Maintenance Services for application/ IT Compute Infrastructure services	More than INR 3 Crores				
8	Project Location	India				
9	Compliance to the scope	Scope of services*				
a	<i>O&M services for application / IT compute</i>	Mandatory scope				

infrastructure					
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**17. Section 8- Annexures, clause 8.2.8 Tech Form 8: Citation Format for EoDB
Domain Experience is modified as follows:**

Project No. <Sequence>

S. No.	Description	Criteria	Details	Compliance (Yes / No)	Page No. reference in the proposal	Page No. reference in the respective work order and Client Certificate for completion of work
1	Name of the project					
2	Name of the client					
3	Value of the project					
4	Work Order Date	Dated after 1 January 2013				
5	Date of Completion / Implementation	The project should have been successfully implemented after 1 January 2013.				
6	Project Location	Name of the State				

**18. Section 8- Annexures, clause 8.2.9 Tech Form 9: Detailed Project Citation
Format is modified as follows:**

Relevant project experience	
General Information	
Name of the project	
Client for which the project was executed	
Name and contact details of the client	
Project Details	
Description of the project	
Scope of services (In bullet format)	
Service levels being offered/ Quality of service (QOS)	
Technologies used	
Outcomes of the project	
Other Details	
Total cost of the project	
Total cost of the services provided by the respondent	
Duration of the project (no. of months, start date, completion date, current status)	
Other Relevant Information	
Copy of Work Order	
Copy of Client Certificate for completion of work	

17. Section 8, Annexure III clause No. 8.3 is modified as follows:

8.3 ANNEXURE III: FINANCIAL PROPOSAL TEMPLATE

8.3.1 Form 1: Covering Letter

<Location, Date>

To:

Managing Director and Chief Executive Officer
Tamil Nadu Industrial Guidance & Export Promotion Bureau
(Presently renamed as Guidance)
19-A, SIPCOT Building, Rukmani Lakshmipathy Road,
Egmore, Chennai - 600 008,
India, Telephone: +91 44 28553866

Subject: Submission of the Financial bid for <Provide Name of the Implementation Assignment>

Dear Sir/Madam,

We, the undersigned, offer to provide the Implementation services for <*Title of Implementation Services*> in accordance with your Request for Proposal dated <*Date*> and our Proposal (Technical and Financial Proposals). Our attached Financial Proposal is for the sum of <*Amount in words and figures as per section 8.3.5*>. This amount is inclusive of the applicable taxes.

1. PRICE AND VALIDITY

- All the prices mentioned in our Tender are in accordance with the terms as specified in the RFP documents. All the prices and other terms and conditions of this Bid are valid for a period of <days> calendar days from the date of submission of Bid.
- We hereby confirm that our prices include all taxes at the prevailing rates. However, all the taxes are quoted separately under relevant sections.
- We understand that the actual payment would be made as per the tax rates prevalent during the time of payment.

2. UNIT RATES

We have indicated in the relevant forms enclosed, the unit rates for the purpose of on account of payment as well as for price adjustment in case of any increase to / decrease from the scope of work under the Contract.

3. DEVIATIONS

We declare that all the services shall be performed strictly in accordance with the Tender

documents except for the variations and deviations, all of which have been detailed out exhaustively in the following statement, irrespective of whatever has been stated to the contrary anywhere else in our bid.

Further we agree that additional conditions, if any, found in the Tender documents, other than those stated in deviation schedule, shall not be given effect to.

4. TENDER PRICING

We further confirm that the prices stated in our bid are in accordance with your Instruction to Bidders included in Tender documents.

5. QUALIFYING DATA

We confirm having submitted the information as required by you in your Instruction to Bidders. In case you require any other further information/documentary proof in this regard before evaluation of our Tender, we agree to furnish the same in time to your satisfaction.

6. BID PRICE

We declare that our Bid Price is for the entire scope of the work as specified in this RFP.

7. PERFORMANCE BANK GUARANTEE

We hereby declare that in case the Contract is awarded to us, we shall submit the Performance Bank Guarantee as specified in the <Annexure III> of this RFP document.

Our Financial Proposal shall be binding upon us subject to the modifications resulting from Contract negotiations, up to expiration of the validity period of the Proposal, i.e., [Date].

We understand you are not bound to accept any Proposal you receive.

We hereby declare that our Tender is made in good faith, without collusion or fraud and the information contained in the Tender is true and correct to the best of our knowledge and belief.

We understand that our Tender is binding on us and that you are not bound to accept a Tender you receive.

Thanking you,

We remain,

Yours sincerely,

Authorized Signature:
Name and Title of Signatory:
Name of Firm:
Address:

8.3.2 Form 2: Financial Proposal

Pease Note that the quantities mentioned in all the tables are indicative only. Guidance reserves right to delete any item or modify the numbers/quantity for any item, before issuing the work order.

8.3.3 Form 2A: Details of Financial Bid

8.3.3.1 Form 2A: CAPEX

S. No.	Particulars	Qty	Unit	Unit Rate	Amount without Tax	Tax	Amount with Tax
		A	B	C	D = (AXC)	E	F = (D+E)
CAPEX							
1	Application Development						
1.1	Design & Development of Single Window Portal (190 services)	1	Lump Sum				
1.2	Design & Development of CIS	1	Lump Sum				
1.3	Design & Development of application for automation of Guidance's office processes	1	Lump Sum				
1.4	Design & API Development of legacy applications	1	Lump Sum				
1.5	Data digitization & Data migration (approximate 150 pages in one record)	1000	Records				

S. No.	Particulars	Qty	Unit	Unit Rate	Amount without Tax	Tax	Amount with Tax
		A	B	C	D = (AXC)	E	F = (D+E)
1.6	SMS & Payment Gateway Services	1	Lump Sum				
2	IT Compute, Storage & Network						
2.1	At Primary DC						
2.1.1	Compute VMs with 1 TB Storage & 256 MB RAM	As required	Lump Sum				
2.1.2	50 TB Storage for workflow & developed services	As required	Lump Sum				
2.1.3	Network connectivity & Security Services	As required	Lump Sum				
2.1.4	EMS and SLA Reporting	As required	Lump Sum				
2.2	At DR Site						
2.2.1	Compute VMs with 1 TB Storage & 256 MB RAM with BCP on Active-Active operation	As required	Lump Sum				
2.2.2	Storage for workflow & developed services	As required	Lump Sum				

S. No.	Particulars	Qty	Unit	Unit Rate	Amount without Tax	Tax	Amount with Tax
		A	B	C	D = (AxC)	E	F = (D+E)
2.2.3	Network connectivity & Security Services	As required	Lump Sum				
2.2.4	EMS and SLA Reporting	As required	Lump Sum				
2.3	At Nearline DR						
2.3.1	Compute VMs with 1 TB Storage & 256 MB RAM with BCP on Active-Active operation	As required	Lump Sum				
2.3.2	Storage for workflow & developed services	As required	Lump Sum				
2.3.3	Network & Security Services	As required	Lump Sum				
2.3.4	EMS and SLA Reporting	As required	Lump Sum				
3	Capacity Building						
3.1	Classroom Based Training for 200 identified resources	200	Nos				
3.2	Training Materials, Handouts, Training Delivery Expenses	200	Nos				

S. No.	Particulars	Qty	Unit	Unit Rate	Amount without Tax	Tax	Amount with Tax
		A	B	C	D = (AXC)	E	F = (D+E)
4	Service desk Setup and Handholding						
4.1	Supply, install, Test & Commission 2 seater Service Desk for 2 shifts per day (Phone, 2-seater, Connectivity, Computers, UPS, Printers, Scanners, etc.)	2	Units				
	Total CAPEX						

8.3.3.2 Form 2A: OPEX

S.No.	OPEX	Qty	Unit	Unit Rate	Y_1	Y_2	Y_3	Y_4	Y_5	Amount without Tax	Tax	Amount with Tax
		A	B	C	D	E	F	G	H	I=(D+E+F+G+H)	J	K=(I+J)
1.	AMS charge for Application Software including any change requests	1	Lump Sum									
2.	AMC for IT Compute, Storage & Network	1	Lump Sum									
3.	Annual Charges for Capacity	1	Lump									

	Building		Sum									
4.	ARC for Help desk operations	1	Lump Sum									
5.	ARC for Connectivity	1	Lump Sum									
6.	Periodic Vulnerability, Performance & Security Audit charge	1	Lump Sum									
7	Handholding support at end locations for 18 months (28 Department offices)	28	Person									
	Total OPEX											

8.3.3.3 Form 2A: Sub-Total (A)

S.No.	Particulars	Total Amount with Taxes	Total Amount with Taxes (In words)
1.	Total CAPEX		
2.	Total OPEX		
	Sub-Total Section - Form 2A		
	Ratio of [CAPEX / (Total CAPEX + OPEX of Form 2A)]		_____ %

Note:

1. The final award shall be based on the QCBS evaluation
2. In case of any discrepancy between Amount in Figures and Amount in Words then Amount in Words would be taken as final for further evaluations
3. Payment as per "Schedule of Payment Terms" shall be made based on the value of Form 2A.
4. The prices quoted shall be valid till the end of Contract period of the SI.
5. Bidder should provide all prices as per the prescribed format as per the RfP. Bidder should not leave any field blank. In case the field is not applicable, Bidder must indicate "0" (Zero) in all such fields.
6. Guidance, reserves the right to ask the Bidder to submit proof of payment against any of the GST/taxes, duties, levies indicated.
7. The Bidder needs to account for all Out of Pocket expenses due to Boarding, Lodging and other related items.
8. In the event of any additional requirements for the BOM items, the bidder has to supply the required items at the unit price quoted in Form 2A
9. Please note that the quantities mentioned in all the tables are indicative only. Guidance reserves the right to delete any item or modify the numbers/quantity for any item, before issuing the work order.
- 10. In order to have control on reasonability of the CAPEX and OPEX costing, it has been envisaged to have CAPEX:OPEX ratio i.e. the total cost of FORM 2A CAPEX of the Price BID shall not exceed 50% of the total of Form 2A i.e. CAPEX & OPEX cost. BIDDERS SHALL ENSURE THE QUOTED PRICE BID ABIDES BY THIS RATIO ELSE SUCH BIDS ARE SUBJECT TO SUMMARY REJECTION.**

8.3.4 Form 2B: Price Discovery

8.3.4.1 Form 2B: CAPEX

S. No	Particulars	Quantity	Unit	Unit Rate	Amount without Tax	Tax	Amount with Tax
	Price Discovery Items	(A)	(B)	(C)	D= (A X C)	E	F = (D+E)
1	Integration cost (including functional study) for a service available in other Department's IT system/e-sevai with Single Window Portal*	100	IT Services				
2	Development cost (including functional study) for a manual service into the Single Window Portal*	100	Manual Services				
3	Hardware & Software required for API Security	1	Lump Sum				
4	Data digitization & Data migration (approximate 150 pages in one record)	1000	Records				
5	Helpdesk set-up for 10 seats	10	Lump Sum				
6	Crypto-token for Digital Signature Certificate (DSC) with renewal charges after go-live till end of Contract period	100	Nos				
7	DR Management Software	2	No				
	Sub Total - CAPEX						

Note:

- The quantities mentioned here are for evaluation purpose only. The quantities deployed may be more or less than the above-mentioned number, and will be pro-rated accordingly based on actual needs as decided by Guidance.
- The amount quoted above shall be valid till the end of contract period of the SI in this bid.

*Refer Annexure-E for the draft list of additional services that are likely to be included in the single window portal as per Draft BRAP 2020.

8.3.4.2 Form 2B: OPEX

S.No.	OPEX	Qty	Unit	Unit Rate	Y_1	Y_2	Y_3	Y_4	Y_5	Amount without Tax	Tax	Amount with Tax
		A	B	C	D	E	F	G	H	I=(D+E+F+G+H)	J	K=(I+J)
1.	Charges for deployment of Developer for Application Software Maintenance and service support	5	Person-year									
2.	AMC for Cloud Compute per module	1	Lump Sum									
3.	AMC for 1 TB Cloud Storage	1	Lump Sum									
4.	Capacity Building charges for 50 people	1	Lump Sum									
5.	ARC for Help desk operators	10	Persons									
6.	ARC for 50 Mbps consolidation Internet Bandwidth Connectivity	1	Lump Sum									
7.	ARC for 100 Mbps consolidation Internet Bandwidth Connectivity	1	Lump Sum									

8.	Annual Periodic Vulnerability, Performance & Security Audit charges per module	2	Audits									
9	Annual cost for handholding support Staff at end locations	50	Persons									
	Sub Total FORM 2B OPEX											

Note:

- The OPEX cost shall be paid from the date of completion of implementation (i.e. Go-Live of that respective component). In case the commissioning is happening in the middle of the year then annual OPEX cost shall be prorated proportional to actual residual months in the contract period and payment shall be made along with ongoing periodic OPEX payment.
- The amount quoted above shall be valid till the end of contract period of the SI.

8.3.4.3 Form 2B: Sub-Total (B)

S.No.	Particulars	Total Amount with Taxes	Total Amount with Taxes (In words)
1.	Total CAPEX		
2.	Total OPEX		
	Sub-Total Section - Form 2B		

Note:

1. In case of any discrepancy between Amount in Figures and Amount in Words then Amount in Words would be taken as final for further evaluations
2. Form 2B is for price discovery only and payment on purchase of such items shall be made on actual basis.

3. Purchase order for the items in the price discovery will be given depending on the requirements separately.
4. The prices quoted shall be valid till the end of Contract period of the SI.
5. Please note that the quantities mentioned in all the tables are indicative only. Guidance reserves right to delete any item or modify the numbers/quantity for any item, before issuing the work order.
6. The Price quoted should be inclusive of all expenses (including all incidental, travel, etc.) and inclusive of all taxes
7. CAPEX:Total (CAPE+OPEX) ratio is **NOT** applicable for FORM 2B

8.3.5 Value of the Financial Bid

#	Particulars	Total Amount with Taxes	Total Amount with Taxes (In words)
1.	Sub-Total A - Section - Form 2A		
2.	Sub-Total B - Section - Form 2B		
	Grand Total - Value of the Financial Bid (G = A+B)		

Note:

1. The final award shall be based on the total cost i.e., Form 2A and Form 2B.
2. In case of any discrepancy between Amount in Figures and Amount in Words then Amount in Words would be taken as final for further evaluations.

18. Section 8, Annexure V is included as follows:

Indicative format of Bank Guarantee for EMD

To:

Managing Director and Chief Executive Officer
*Tamil Nadu Industrial Guidance & Export Promotion Bureau
(Presently renamed as Guidance)
19-A, SIPCOT Building, Rukmani Lakshmi pathy Road,
Egmore, Chennai - 600 008,
India, Telephone: +91 44 28553866*

BG No.:

Date:

1. In consideration of you, Tamil Nadu Industrial Guidance & Export Promotion Bureau, (hereinafter referred to as the —Authority which expression shall, unless repugnant to the context or meaning thereof, include its administrators, successors and assigns) having agreed to receive the proposal of **[Name of company]**, (hereinafter referred to as the—Bidder which expression shall unless it be repugnant to the subject or context thereof include its successors and assigns), for appointment as System Integrator for [name of assignment] pursuant to the RFP Document dated [date] issued in respect of the Assignment and other related documents including without limitation to corrigendum (hereinafter collectively referred to as —RFP Documents), we [Name of the Bank] having our registered office at [registered address] and one of its branches at [branch address] (hereinafter referred to as the —Bank), at the request of the Bidder, do hereby in terms of relevant clause of the RFP Document, irrevocably, unconditionally and without reservation guarantee the due and faithful fulfillment and compliance of the terms and conditions of the RFP Document by the said Bidder and unconditionally and irrevocably undertake to pay forthwith to the Authority an amount of Rs. [in figures] ([in words]) (hereinafter referred to as the —Guarantee) as our primary obligation without any demur, reservation, recourse, contest or protest and without reference to the Bidder if the Bidder shall fail to fulfill or comply with all or any of the terms and conditions contained in the said RFP Document.
2. Any such written demand made by the Authority stating that the Bidder is in default of the due and faithful fulfillment and compliance with the terms and conditions contained in the RFP Document shall be final, conclusive and binding on the Bank. We, the Bank, further agree that the Authority shall be the sole judge to decide as to whether the Bidder is in default of due and faithful fulfillment and compliance with the terms and conditions contained in the RFP Document including, Document

including without limitation, failure of the said Bidder to keep its Proposal valid during the validity period of the Proposal as set forth in the said RFP Document, and the decision of the Authority that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the Authority and the Bidder or any dispute pending before any court, tribunal, arbitrator or any other authority.

3. We, the Bank, do hereby unconditionally undertake to pay the amounts due and payable under this Guarantee without any demur, reservation, recourse, contest or protest and without any reference to the Bidder or any other person and irrespective of whether the claim of the Authority is disputed by the Bidder or not, merely on the first demand from the Authority stating that the amount claimed is due to the Authority by reason of failure of the Bidder to fulfill and comply with the terms and conditions contained in the RFP Document including without limitation, failure of the said Bidder to keep its Proposal valid during the validity period of the Proposal as set forth in the said RFP Document for any reason whatsoever. Any such demand made on the Bank shall be conclusive as regards amount due and payable by the Bank under this Guarantee. However, our liability under this Guarantee shall be restricted to an amount not exceeding Rs. [in figures] ([in words]).
4. This Guarantee shall be irrevocable and remain in full force for a period of 60 (sixty) days from the Proposal Due Date and a further claim period of thirty (30) days or for such extended period as may be mutually agreed between the Authority and the Bidder, and agreed to by the Bank, and shall continue to be enforceable until all amounts under this Guarantee have been paid.
5. The Guarantee shall not be affected by any change in the constitution or winding up of the Bidder or the Bank or any absorption, merger or amalgamation of the Bidder or the Bank with any other person.
6. In order to give full effect to this Guarantee, the Authority shall be entitled to treat the Bank as the principal debtor. The Authority shall have the fullest liberty without affecting in any way the liability of the Bank under this Guarantee from time to time to vary any of the terms and conditions contained in the said RFP Document or to extend time for submission of the Proposals or the Proposal validity period or the period for conveying of Letter of Acceptance to the Bidder or the period for fulfillment and compliance with all or any of the terms and conditions contained in the said RFP Document by the said Bidder or to postpone for any time and from time to time any of the powers exercisable by it against the said Bidder and either to enforce or forbear from enforcing any of the terms and conditions contained in the said RFP Document or the securities available to the Authority, and the Bank shall not be released from its liability under these presents by any exercise by the Authority of the liberty with reference to the matters aforesaid or by reason of time being given to the said Bidder or any other forbearance, act or omission on the part of the Authority or any indulgence by the Authority to the said Bidder or by any change in the constitution of the Authority or its absorption, merger or amalgamation with any other person or any other

matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of releasing the Bank from its such liability.

7. Any notice by way of request, demand or otherwise hereunder shall be sufficiently given or made if addressed to the Bank and sent by courier or by registered mail to the Bank at the address set forth herein.
8. We undertake to make the payment on receipt of your notice of claim on us addressed to [Name of bank along with branch address] and delivered at our above branch which shall be deemed to have been duly authorized to receive the said notice of claim.
9. It shall not be necessary for the Authority to proceed against the said Bidder before proceeding against the Bank and the guarantee herein contained shall be enforceable against the Bank, notwithstanding any other security which the Authority may have obtained from the said Bidder or any other person and which shall, at the time when proceedings are taken against the Bank hereunder, be outstanding or unrealized.
10. We, the Bank, further undertake not to revoke this Guarantee during its currency except with the previous express consent of the Authority in writing.
11. The Bank declares that it has power to issue this Guarantee and discharge the obligations contemplated herein, the undersigned is duly authorized and has full power to execute this Guarantee for and on behalf of the Bank.
12. For the avoidance of doubt, the Bank's liability under this Guarantee shall be restricted to Rs. [in figures] ([in words]). The Bank shall be liable to pay the said amount or any part thereof only if the Authority serves a written claim on the Bank in accordance with paragraph 8 hereof, on or before [date].

Signed and Delivered by [name of bank]

By the hand of Mr. /Ms. [name], [designation] and authorized official.

(Signature of the Authorized Signatory)

(Official Seal)

Notes:

The Bank Guarantee should contain the name, designation and code number of the officer(s) signing the Guarantee

The address, telephone number and other details of the Head Office of the Bank as well as of issuing branch shall be mentioned on the covering letter of issuing Branch.

B. Volume II of the RFP – Scope of Work: Section 4 – Annexure

1. Section 3 - Scope of the Project, clause 3.4 Scope of Services – Project Implementation Phase an additional content is added for Data digitization and migration as follows:

- The SI shall ensure the data migration from the existing Single window portal for the Large Industries and MSME to the new envisaged Single Window Portal. The data quality assessment for the Data digitized/ migrated to the new system shall be conducted by the SI to verify the completeness and accuracy of the data migrated from the legacy system to the proposed solution. Such testing will be carried on a sample data as identified by the competent authority. Any errors or gaps identified during the data quality assessment testing shall be addressed by the SI before moving the data into production environment. The SI shall create a comprehensive migration plan to ensure the successful data migration which should also address the internal quality assurance mechanism. This shall be reviewed and signed-off by the Guidance prior to commencement of data migration.

2. Section 3 - Scope of the Project, clause 3.4.4.12 Manpower requirements, SI No. 4 is modified as follows

#	Name of Resource / Profile	Min. no. of Resources	Qualification	No. of Years of Experience	Valid Certification	Proficiency in Tamil (Speaking) and English
4.	Capacity Building & Training Lead	1	MBA or BE in computer science/Computer engineering/IT/Data science/Computer science related fields.	Overall experience of 5 years with Capacity Building experience of 2 years	NA	Mandatory

3. Section 4 - Annexures , clause 4.2.1.2 Networking, SI No. 17 is modified as follows:

#	Requirement	Description	Compliance (Yes/No)	Deviations (if any)
17.	Site-to-site managed VPN service	The service should support hardware or software based VPN connection between the provider and customer near line data centre.		

4. Section 4 – Annexures, Clause 4.4 Functional Requirement Specification for Workflow Engine under Mobile application framework for the project, SI no. 4 is modified as follows:

4. Application platform should support all the smart phone mobile OS (Android, iOS, Mobile Web App etc.).

5. 4.8.1.3 CAF Application Processing – The following additional functional requirements shall be applicable (S.No. 1 to S.No.16 shall be as per RFP)

S.No.	Functional Requirement
17	Provision should be given for the applicant to preview and edit the CAF before final submission.
18	There should be provision to display blank CAF and model filled CAF on the single window portal.
19	Provision should be given for the applicant to preview, delete, and re-upload the documents already uploaded.

6. 4.8.1.5 Apply for clearances - The following additional functional requirements shall be applicable (S.No. 1 to S.No.57 shall be as per RFP)

S.No.	Functional Requirement
58	Provision should be given for the applicant to preview and edit the application before final submission.
59	There should be provision to display blank form and model filled form for the various services provided through the single window portal.

60	Provision should be given for the applicant to preview, delete, and re-upload the documents already uploaded.
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7. Section 4- Annexures, clause 4.8.3 Overview of Guidance Office Process Automation Module, an additional scope is added for accounts payable as follows:

- The proposed system should have the capability to perform 2-way/3-way matching and handle exceptions with real time integration to ERP.

8. Section 4- Annexures, clause 4.8.3 Overview of Guidance Office Process Automation Module, an additional scope is added for Procurement Management as follows:

- The procurement management system should be integrated with the Government e-Marketplace (GeM) portal for services such as search, placing orders, and payments.

9. Section 4- Annexures, clause 4.8.3 Overview of Guidance Office Process Automation Module, an additional scope is added as follows (S.No. 1 to S.No.15 shall be as per RFP):

S.No.	Functional Requirement
16	Develop tool to manage Inter-departmental Committee meetings

10.Clause 4.9 – Draft Functional Requirement Specifications for SWP is modified as follows:

Refer Annexure A to the RFP, and Annexure B and C to this corrigendum. Refer Annexure E for the details of services provided through current single window portal, and volume of applications.

11.Clause 4.10 (New Clause) – Draft Functional Requirement Specifications for Works and Project Management Module:

Refer Annexure D to this corrigendum.

C. Volume III of the RFP

The modified version of Volume-III of the RFP i.e. Model Master Service Agreement is appended as a separate document to this corrigendum.